



Graphic Warranty

We, at *Perfecta Awnings, Inc.*, pride ourselves on the quality of our products. In turn, we offer a (3) three-year warranty to the original purchaser of heat-transferred and pressure-sensitive graphics and a (5) five-year warranty to the original purchaser of hand-painted graphics. Under this limited warranty, the Care and Cleaning Guidelines below must be followed each year for this warranty to be valid.

Heat-transferred graphics are a compact unit consisting of two primary components –a vacuum system and a heat source that create a secure bond between them. Fabrics are placed inside the unit on a flat surface, and 3M graphic film is positioned on the top of the fabric. After the top of the machine is closed and secured, the vacuum system pulls the fabric and film tightly together; and heat lamps create a tight bond between them, creating a crisp and unique design that is bonded into the fabric.

Pressure-sensitive graphics provide a wide variety of uses. They can be adhered to windows, vehicles, backlit awnings, banners and much more. The process of using pressure-sensitive graphics first involves the use of computer software and a friction feed plotter (artwork must be in a vector format). The graphic is cut into the pressure-sensitive vinyl that will be weeded out, leaving only what is to be adhered to the awning. Next, the graphic will be masked to provide stability while placing the graphic onto the base material. Once placement has been secured, pressure is applied to the graphic allowing the pressure-sensitive vinyl to adhere to the material. The more pressure that is applied, the tighter the bond.

Hand-painted graphics involve generating a reverse mask for the area in which the graphic will be located. The mask is then adhered to the surface of the awning providing a boundary for the artwork to be hand painted to the awning using special inks designed for the particular material.

Care and Cleaning Guidelines

A general or light cleaning is required twice a year, and rinsing off on an as needed basis will keep this warranty in effect and prolong the life of the material considerably. Brush off loose dirt, hose down, prepare a cleaning solution with lukewarm water and a small amount of mild detergent (Dawn or Woolite or an awning cleaning solution from an awning company), and use a soft bristle brush, being very careful in the graphics area and rinse until soap free. The awning should be rinsed thoroughly, starting at the top and working down, until all detergent residue is removed. Allow the awning to air dry. Stains from rusting downspouts, roofs, bird droppings, etc., if allowed to stay on fabric for very long, will discolor the fabric and will not be removable. Absolutely do not pressure wash.

Serial Number: XXXXXXXX

Date Manufactured: XX/XX/XXXX